From: Ruth Harris
To: Microsoft ATR
Date: 11/26/01 1:56am

**Subject:** Microsoft

Don't let Microsoft off the hook. A friend of mine had his client's website hijacked by MS deneying them all access to their email. This was done without their permission or without warning. It was removed from the web server of the ISP with which they were contracted and moved to Microsoft's website. They were unable to retrieve it and Microsoft wouldn't even talk to them about it. These people are crooks.

## Ruth

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